



# Solar battery recall

How many batteries have been recalled?

About 7,500 batteries have already been recalled and about 10,000 additional batteries are affected by a proposed diagnostic software remedy which electrical safety regulators are assessing. The batteries are installed in homes primarily as part of a solar energy system to capture and store renewable energy.

What happens if a solar energy battery is recalled?

Homeowners should immediately switch off their solar system battery if it is under the LG solar energy battery recall. These solar ESS batteries can overheat and catch fire without warning, which could lead to serious injuries, property damage or even death. We want consumers to be aware of the recall and the risks.

What is a recalled battery?

These batteries are installed in homes mainly to capture and store renewable energy from solar panels. The recalled batteries were supplied to Australian consumers in solar energy storage systems under brands such as LG, SolaX, Opal, Redback, Red Earth, Eguana or VARTA, as well as in unbranded systems.

Are solar batteries recalled in Australia?

A series of batteries included in solar power systems in thousands of Australian households has been recalled. The recall of the product by electronics company LG prompted plans for the consumer watchdog to contact customers amid fears they could catch fire.

Are LG solar ESS batteries affected by a recall?

Certain LG large lithium-ion batteries are affected by the recall--particularly LG solar ESS batteries manufactured from January 2016 onwards. Around 6,400 batteries are yet to be diagnosed or replaced. These batteries are installed in homes mainly to capture and store renewable energy from solar panels.

Are recalled LG solar lithium-ion batteries a fire risk?

Following a recommendation by the ACCC, the Assistant Treasurer, the Hon. Stephen Jones, has today issued a national safety warning notice to warn consumers of fire risks associated with recalled LG solar lithium-ion batteries which are installed in solar energy systems across the country.

This recall involves LG Chem Model RESU 10H lithium-ion storage batteries that were installed as part of a residential energy solar panel system. The recalled batteries allow ...

NSW homeowners with solar storage systems are being urged to check if batteries installed in their systems are LG branded, following an urgent safety recall from the company.

All households with a solar storage system need to urgently check if the system has a recalled LG battery



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installed and should switch off affected batteries immediately, the ...

It's 4 years since LG Energy Solution (LGES) first triggered a recall for some of its solar batteries and battery packs. It ain't over yet.

Australia's consumer watchdog is weighing up whether to issue a compulsory recall for an LG solar battery after 13 fires, including one that destroyed a house.

All households in Australia with solar storage systems have been told to urgently check their system for a recalled and potentially faulty LG solar battery.

LG Energy Solutions (formerly LG Chem) and SolaX Power Aust Pty Ltd are recalling a range of home energy storage system batteries. The batteries are typically installed as part of a ...

A series of batteries included in solar power systems in thousands of Australian households has been recalled. The recall of the product by electronics company LG prompted ...

This recall notice was updated in February 2023 with additional instructions and remedies for consumers. LG S/A Gen2 Home Energy Storage System (ESS) Batteries are installed as part of a residential energy solar ...

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Thousands of popular solar batteries have been urgently recalled as Aussies are told to search their homes for the "hidden" fire-prone products.

LG ESS Home Batteries are installed as part of a residential energy solar system which allows owners to capture and store energy from solar panels. You should urgently check your home ...

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Product Safety Australia is a website run by the Australian Competition and Consumer Commission (ACCC), and provides information to consumers and small businesses ...

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If you have an LG battery affected by this recall - even if it already has the diagnostic software installed, switch off your battery immediately and contact LG Energy ...

This recall notice was updated in February 2023 with additional instructions and remedies for consumers. LG S/A Gen2 Home Energy Storage System (ESS) Batteries are ...

**URGENT ELECTRICAL SAFETY RECALL** Affected batteries may overheat and catch on fire, which can result in severe property damage, serious injuries or death. Incidents have occurred and caused damage to property and injury.

The ACCC will be directly contacting almost 5,000 households that are likely to have energy solar systems with dangerous LG solar batteries in the coming weeks, to continue ...



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